



Australian Government
Cancer Australia

We invite you to help us understand what things are like for people from ethnic backgrounds affected by pancreatic cancer

Why do we need your help?

The Australian Minister for Health has asked the organisation Cancer Australia to develop a plan to improve outcomes for people affected by pancreatic cancer (called the National Pancreatic Cancer Roadmap).

Cancer Australia understands that having pancreatic cancer may be more difficult for people from different ethnic backgrounds because of things like language, cultural or religious beliefs, and understanding the Australian health system.

Cancer Australia has asked the Federation of Ethnic Communities' Councils of Australia (FECCA) to find out as much as possible about what having pancreatic cancer is like for people from different ethnic backgrounds so that the Roadmap can help all Australians.

FECCA will then write a report for Cancer Australia which will tell them what kind of things need to be put into the Roadmap.

How can you help?

If you have pancreatic cancer or a member of your family has had pancreatic cancer, we would like to hear about what this has been like for you.

We would like to ask you things like:

- How did you or your family member find out you had pancreatic cancer?
- What has it been like having pancreatic cancer?
- Did doctors, nurses and other health workers
 - Explain everything to you in a way you could understand?
 - Arrange an interpreter if you needed one?
 - Give you information in your own language?
 - Involve you in making decisions about what to do?
 - Talk to you about clinical trials for new treatments?
 - Tell you about other services or organisations that could help?
- What treatments have you had and how have they affected you?
- Do you think doctors and other health workers understood your needs?

If you would like to help and tell your story, you can do this in different ways - in English or in your own language. You could:

- fill in a survey.
- tell your story in writing or over the phone (we will arrange a free, confidential interpreter)

What about your privacy?

Your privacy is very important to you and to us.

- Before you tell us anything, we will explain everything to you in English or in your own language and ask for your consent.
- You can tell us **not** to include things you have told us.
- At any time, you can say you do not want to continue with this project.
- We will **not** give these things to Cancer Australia or include them in our report:
 - Personal information like your name, your address and contact details
 - The names of any organisations that have been involved with your pancreatic cancer.
- We will ask your permission to use information about your age, your gender and your ethnicity/cultural group. This will help us tell Cancer Australia if there are any important differences in the experience of younger or older people, men or women, or different groups.

If you want to help, what do you do next?

- You could tell us you would like to tell your story:
 - Send an email to pancreatic@fecca.org.au
 - Write a short letter to Pancreatic Cancer, FECCA, PO Box 344, Curtin, ACT 2605
 - Call 02 6282 5755
- We will then contact you.

What is Cancer Australia?

The Australian Government set up Cancer Australia in 2006 to make things better for all Australians affected by cancer, and their families and carers. Cancer Australia makes recommendations to the Australian Government about how to improve the lives of people affected by cancer and make sure all people have the same access to services and treatments.

Cancer Australia works with health and medical services, researchers and community groups. The agency also focuses on populations who may have poorer health outcomes, including Aboriginal and Torres Strait Islander peoples, people living in rural and remote Australia and people from different ethnic backgrounds.

What is FECCA?

FECCA is the Federation of Ethnic Communities' Councils of Australia. It is the national organisation which represents Australians from different ethnic communities. FECCA has member organisations in each State and Territory and in many regions of Australia. The role of FECCA is to advocate on behalf of those communities about issues that affect them. FECCA has recently advised the Australian Government about the special needs of people from different ethnic communities in aged care and COVID-19.