

FECCA launches multi-language surveys on aged care

The Federation of Ethnic Communities' Councils of Australia (FECCA) today invited providers, culturally and linguistically diverse (CALD) consumers and carers to have their say on aged care services—and in a range of languages.

The Chairperson of FECCA, Ms Mary Patetsos, said that consultation on the best way to deliver the most equitable and highest-quality aged care to older Australians of migrant background was vitally important.

Ms Patetsos said: "Last month, the Minister for Aged Care and Minister for Indigenous Health, Mr Ken Wyatt, launched *Australia's Aged Care Diversity Framework*. The framework represents an important step towards a more inclusive future for aged care services," Ms Patetsos said.

"Australians of all backgrounds deserve aged care that meets their needs and expectations," she continued.

The [Diversity Framework](#) will be implemented through Action Plans including a CALD Action Plan, which seeks to embed diversity in aged care and to address any barriers to equity and quality.

To enable consumers and providers to participate in the development of the CALD Action Plan and the aged care design process, FECCA has been conducting consultations with wide groups of stakeholders from CALD backgrounds.

Online surveys are now available for [consumers](#) and for [providers](#).

Downloadable and printable versions of the surveys can be obtained by clicking on these specific language links: [Chinese](#); [Arabic](#); [Vietnamese](#); [Greek](#); [Italian](#); [Serbian](#); [Croatian](#); [Bosnian](#).

"FECCA invites everybody with a stake in these important issues to have their say by completing these surveys before the deadline of 15 March 2018," Ms Patetsos said

FECCA is the national peak body representing Australians from CALD backgrounds. FECCA's role is to advocate and promote issues on behalf of its constituency to government, business and the wider community.

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