

Use of information and communication technology to provide health information: what do older migrants know, and what do they need to know?

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Reference: Goodall, K., P. Ward and L. Newman (2010). "Use of information and communication technology to provide health information: what do older migrants know, and what do they need to know?" *Quality in Primary Care* 18(1): 27-32.

Key Words:

Italian, Greek, new technologies, health information, equity of access

Research aim:

To analyse the views of older migrants living in South Australia with respect to their current information sources, their use of ICT and any barriers and enablers to future use of ICT for accessing health information.

Results/Conclusion:

Older migrants do not use ICT to a great extent to access information in their everyday lives, with many expressing no interest in learning how to do so. However, they access the information they need to function in society with a desired quality of life from multiple sources by various means. Sources include electronic and print media from Australia and their home countries, family and acquaintances, government departments or service providers. Many expressed a preference for receiving information as printed material or directly from another person.

Implications:

We recommend that governments and healthcare organisations evaluate the appropriateness of using ICT to directly provide information to older migrants and consider non-digital means or the engagement of 'information brokers' when communicating with groups identified as low or non-users of ICT

Cultural Group(s):

Italian, Greek

Location of study:

South Australia (metro)

Age group:

Number included in study:

43

Type of participants:

Italian and Greek older migrants

Research approach:

Qualitative

Type of data:

Primary

Secondary data sources used:

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes: