

The provision of services to ethnic older people by Victorian local government

Author/s: Haralambous, B | **Year:** 2003 | **Publication type:** Journal article | **Peer reviewed:** Yes | **Topic area/s:** Carers of CALD Older People, Workforce

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Key Words:

CALD older people, service provision, local government

Research aim:

This paper explores the ways in which Victorian local government has provided services to the ethnic aged during the 1990s. A model of ethnic aged service provision developed in the 1980s has been identified by the author. This model is explained, and the implementation of this model by Victorian local government is described. This study investigates whether the policies and practices of the 1990s impacted on the implementation of the 1980s model of ethnic aged service provision.

Results/Conclusion:

The findings from this research demonstrate that there are improvements that need to be made by local government services in relation to servicing ethnic older people. With an increasing ethnic aged population, it is critical to explore why local government is not taking a holistic and co-ordinated approach to the care of ethnic older people, given the large amount of information available. Councils vary in their responses to the ethnic aged and there is a lack of consistency in the way services are provided.

Implications:

There is also a need for an evaluation process to be built into the model of ethnic aged service provision and a review of the three monitoring devices discussed in this research.

Cultural Group(s):

Not specific to CALD populations, Local governments

Location of study:

Victoria

Age group:

Not specified - stakeholders

Number included in study:

9 local councils

Type of participants:

Stakeholders from local governments in 9 Victorian locations (4 urban and 5 rural)

Research approach:

Qualitative

Type of data:

Primary and secondary

Secondary data sources used:

Local government documents

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes: