

The limits of multiculturalism in elder care services

Author/s: Brotman, Shari | **Year:** 2003 | **Publication type:** Journal article | **Peer reviewed:** | **Topic area/s:** Culturally Appropriate Care

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Key Words:

women, residential care, language barriers, racism, international study

Research aim:

This article reports on some of the central findings of a qualitative institutional ethnographic study on health care access among ethnic elderly women. It addresses the question of how multicultural programs and policies operate in elder care services and how they are experienced by ethnic elderly female clients and their service providers.

Results/Conclusion:

Language difficulties, the way language services are delivered was found to be problematic, the role of culture in interpretation services, racism is not easily discussed by older people or staff members

Implications:

Cultural Group(s):

White ethnic women, women of colour (Canada)

Location of study:

Canada

Age group:

67-83

Number included in study:

26

Type of participants:

10 older women, 16 staff members of the aged care organisations Eldercare

Research approach:

Qualitative

Type of data:

Primary

Secondary data sources used:

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes: