

Strength through diversity: culturally and linguistically diverse aged and community care

Author/s: Aged & Community Services Australia | **Year:** 2006 | **Publication type:** Policy Statement | **Peer reviewed:** No | **Topic area/s:** Service Provision, General CALD

Reference: Aged & Community Services Australia (2006) "Strength through diversity: culturally and linguistically diverse aged and community care" National policy position

Key Words:

Service Provision, Older CALD People, policy

Research aim:

The best quality care is designed around the unique and complete needs of the individual. People from any particular ethnic or cultural group are different from one another. Values, opinions and family practices differ, English proficiency varies, just as their settlement experiences and lives in Australia have affected them differently. Culture is a complex phenomenon that is heterogeneous, flexible and continually changing. It belongs to every human being and not solely to people we view as 'others.' Culture is not a separate need, but rather a framework within which care and support is provided. ACSA's goal is to ensure the provision of culturally appropriate services for all as a result of having a culturally competent service system

Results/Conclusion:

ACSA believes that culture and communication are central issues which lie at the heart of care for all clients. The capacity of all agencies to respond appropriately to their local communities should be enhanced. A mixed service system that accommodates a range of needs, cultural and locational differences is an important and appropriate policy position.

Implications:

Cultural Group(s):

CALD

Location of study:

Australia

Age group:

N/A

Number included in study:

N/A

Type of participants:

N/A

Research approach:

N/A

Type of data:

N/A

Secondary data sources used:

N/A

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes: