

# Mainstream Service Providers can Deliver Culturally Appropriate Residential Care for Ethnic Diversity

**Author/s:** Petrov, L. | **Year:** 1997 | **Publication type:** Journal article | **Peer reviewed:** | **Topic area/s:** General Care

**Reference:**

**Key Words:**

residential care, culturally appropriate care model

**Research aim:**

For many years, despite a policy of equal access, there has been a minimal number of people of non-English speaking background (NESB) using Anglican Homes' facilities. Anglican Homes decided to take the following proactive approach to address this situation.

**Results/Conclusion:**

Over the two year period from April 1994, St. George's has become home to individuals from nineteen different countries. The development of the working model is seen as the best way to meet the principles implicit in the standards of freedom of choice, wholistic care planning, accessing services and encouraging independence.

**Implications:**

**Cultural Group(s):**

CALD

**Location of study:**

Victoria

**Age group:**

**Number included in study:**

N/A

**Type of participants:**

**Research approach:**

**Type of data:**

**Secondary data sources used:**

**Specific scales or analytical techniques used:**

**Implications/ Recommendations:**

**Notes:**

Not primary research, discussion paper about model used to increase cultural diversity and provide culturally appropriate care at an aged care residential facility in Melbourne.