

Is this aged care in Australia?

Author/s: Hughes, Alexis | **Year:** 2008 | **Publication type:** Journal article | **Peer reviewed:** | **Topic area/s:** Language and Translation, Residential Care

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Key Words:

residential care, translation, language, services, communication

Research aim:

This article questions why translating and interpreting services are so seldom used in residential aged care facilities.

Results/Conclusion:

Although the accreditation standards for aged care homes do consider the resident's first language, it is in the context of spiritual and recreational activities and not as an essential aspect of communication. The article suggests that all levels of communication, documentation and access to information may be compromised by language barriers, and that these are not recognised in the standards. The article also contends that the information on aged care available to CALD consumers through the Department of Health and Ageing is fragmentary, difficult to access and incomplete. In addition, a lack of monitoring and comprehensive data on aged care makes it difficult to determine whether CALD communities have equitable access to aged care places.

Implications:

Cultural Group(s):

CALD

Location of study:

Age group:

Number included in study:

N/A

Type of participants:

Research approach:

Type of data:

Secondary data sources used:

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes:

Not primary research - discussion piece