

Consumer participation and culturally and linguistically diverse communities: a discussion paper

Author/s: Romios, P McBride, T Mansourian, J | **Year:** 2007 | **Publication type:** Discussion Paper | **Peer reviewed:** No | **Topic area/s:** General CALD, Quality of Life

Reference: Romios, P., T. McBride and J. Mansourian (2007) "Consumer participation and culturally and linguistically diverse communities: a discussion paper" Discussion paper Health Issues Centre, Melbourne

Key Words:

Cosumer participation, cultural competency, cultural diversity

Research aim:

This discussion paper is intended to assist in the implementation of culturally and linguistically diverse (CALD) consumer, carer and community participation in the Victorian health care system. The paper builds on existing Victorian Government policies regarding participation in health care as well as ethnic health policy. It also draws on the Victorian Government's cultural diversity policy to steer the analysis process and the development of supplementary participation actions.

Results/Conclusion:

First, the paper reviews the principles of community participation in health and outlines the Victorian consumer, carer and community participation and cultural diversity policy contexts. Second, the paper examines some of the barriers and enablers to CALD consumer participation. This section includes information emerging from a literature review and information included in the 2005 report written by the Centre for Culture, Ethnicity and Health, Consumer Participation and Culturally and Linguistically Diverse Communities. Third, the paper outlines the commonalities across Victorian Government policy on cultural diversity and participation in health care, and proposes a participation framework for CALD consumer, carer and community participation at the individual, program and department level, health service level, and DHS level.

Implications:

Cultural Group(s):

CALD

Location of study:

Victoria

Age group:

N/A

Number included in study:

N/A

Type of participants:

N/A

Research approach:

Type of data:

Secondary data sources used:

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes: