

# Access to local government HACC services for people speaking a language other than English at home

**Author/s:** Black, Kirsten J Osborne, Deborah N Lindeman, Melissa A | **Year:** 2004 | **Publication type:** Journal article | **Peer reviewed:** | **Topic area/s:** General Care

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**Key Words:**

service access, HACC, community care, CALD

**Research aim:**

This paper considers the equity of access issue to HACC services for people from culturally and linguistically diverse ( CALD ) backgrounds.

**Results/Conclusion:**

Analyses indicated that people who spoke a LOTE at home were approximately a third as likely to access Local Government HACC services than those who spoke English (OR=0.35).

**Implications:**

The findings suggest that policy and service development initiatives to improve access to HACC services for people of CALD backgrounds have not yet effectively reached their targets.

**Cultural Group(s):**

CALD

**Location of study:**

Victoria

**Age group:**

65+

**Number included in study:**

N/A

**Type of participants:**

**Research approach:**

Quantitative

**Type of data:**

Secondary

**Secondary data sources used:**

ABS Census data 2001, Home and Community Care data (HACC)

**Specific scales or analytical techniques used:**

**Implications/ Recommendations:**

**Notes:**

Language spoken at home is used as an indicator of CALD status