

# FECCA urges feedback on aged care quality standards

The Federation of Ethnic Communities' Councils of Australia (FECCA) today called on everybody representing culturally and linguistically diverse (CALD) older Australians to have their say on the new *Aged Care Quality Standards* Draft Guidance Material.

The Chairperson of FECCA, Ms Mary Patetsos, said it was vital that organisations and individuals take part in the consultation.

"This is the opportunity to have your voice heard on a range of issues relating to the Standards, including whether they will ensure culturally competent care for older Australians of CALD background," Ms Patetsos said.

The Draft Guidance Material is now available for public comment on the [Quality Agency's website](#). The consultation period is open until 31 May.

"It is essential that the needs of older CALD Australians are adequately addressed in the new Standards. They should be able to access quality aged care services that are also culturally inclusive," Ms Patetsos said.

The *Aged Care Quality Standards*, developed by the Department of Health, will be legislated from July 2018, subject to Government agreement and parliamentary processes.

There will be a 12-month transition period until assessment against the new Standards commences in July 2019.

The draft guidance includes information for service providers around strategies for action and the use of evidence to demonstrate performance against the Standards.

Further information about these activities is provided on the [Quality Agency's website](#).

FECCA is the national peak body representing Australians from culturally and linguistically diverse (CALD) backgrounds. Our role is to advocate and promote issues on behalf of our constituency to government, business and the broader community.

Contact: 0403 044 216 / [emma@fecca.org.au](mailto:emma@fecca.org.au)