Research aim:
investigated the views of older culturally and linguistically diverse (CALD) people, their families and paid workers about experiences of giving and receiving care services in the Barwon region of Victoria, Australia

Results/Conclusion:
particular caregiver personal attributes strengthened the relationship between older people and caregivers; differing interpretations were offered up about the use of time; multiple barriers for older CALD people using health and social services were identified; and that experiences of ageism within the health services were reported along with infrequent use of interpreter services.

Implications:

Cultural Group(s):
CALD

Location of study:
Victoria (Barwon region)

Age group:

Number included in study:
9

Type of participants:
2 interviews with cultural consultants employed by the agency, 3 interviews with older agency clients, 4 interviews with caregivers

Research approach:
Qualitative

Type of data:
Primary

Secondary data sources used:

Specific scales or analytical techniques used:

Implications/ Recommendations:

Notes: